

Why should I NOT create blocking rules in Google compliance rules?

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Last updated Nov 04, 2016

We advise you not to create compliance rules in Google for Organizational Units (OU) that are being reviewed by Gaggle. If you do so, it will very likely interfere with mail flow, or prevent users from being able to receive/send mail entirely.

If you are interested in creating compliance rules in Google, contact Gaggle customer support and communicate your request. In most circumstances, Gaggle can accommodate the request, and, in some cases, Gaggle offers more options and flexibility.

Also, in order to set up service, we will create a compliance rule titled, "Gaggle Student Email Filtering - DO NOT MODIFY." Deleting or disabling these rules will prevent Gaggle from archiving/reviewing mail in Google.

No labels